



Upgrading Windows 11 Home license to Windows Education

Background

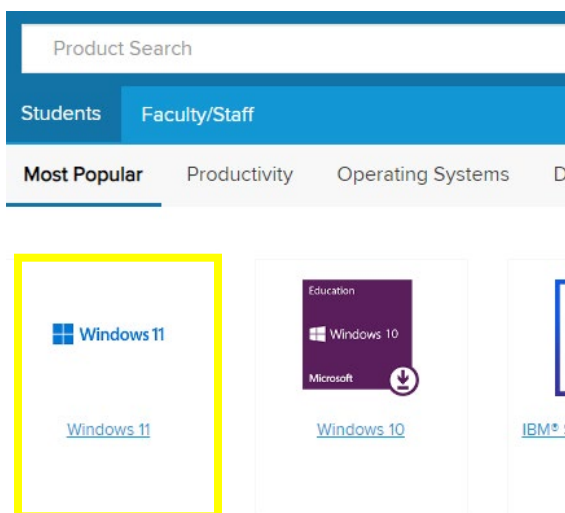
To support the installation of all Mater Dei College software onto your child's device, it needs to be running an 'edition' of Windows other than "Home" edition. Some vendors supply the "Home" edition with devices to reduce costs.

As your child is a student at Mater Dei College, they are eligible for a free upgrade to the Windows Education edition.

Instructions

Obtaining a Windows Education product key

On the student device in a web browser visit <http://CEWA.onthehub.com>, where you may be prompted to sign in. If so, use the student's CEWA email address and password. Select the Windows 11 option.



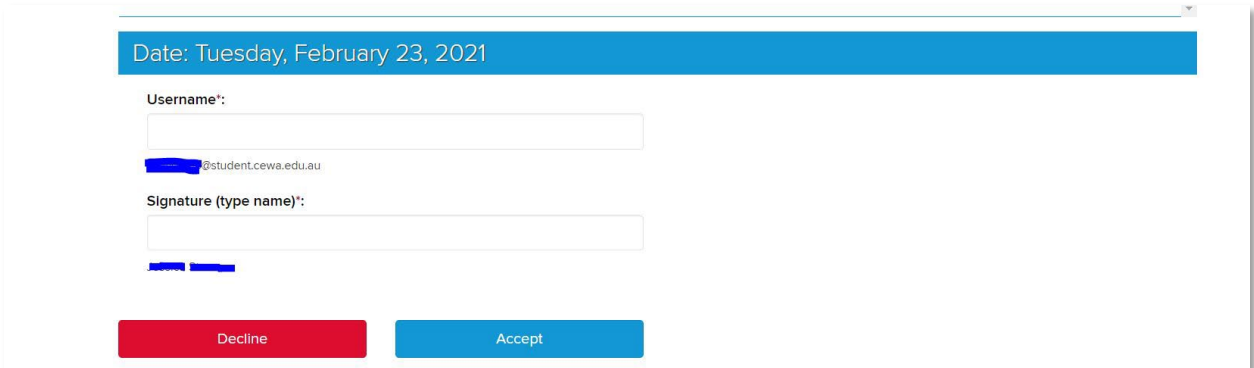
Click *Add to Cart*.



A popup box will appear. Scroll down and click the *Check Out* button.



Scroll down the page to the *Username* and *Signature* fields. Enter your student CEWA email address in the *Username* field, and in the *Signature* field type in the student's first name and surname, then Click *Accept*.



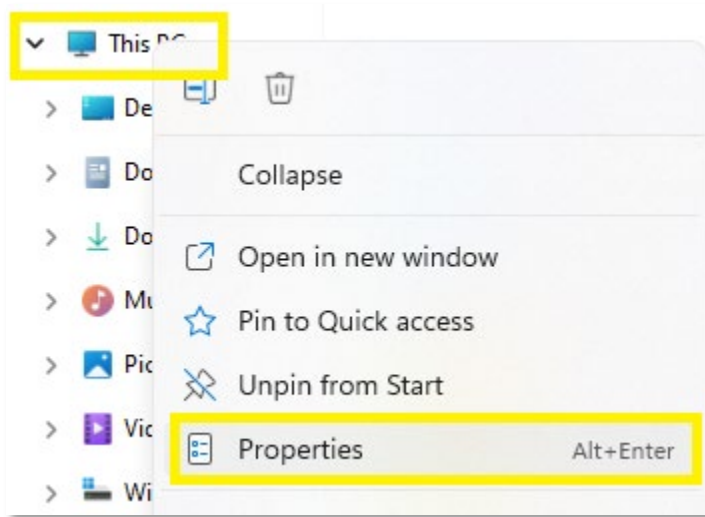
Another popup box confirming your order will appear. Please wait until the 20-character Product Key is displayed. Copy the key **and keep it in a safe place**.

A confirmation email will be sent to the student email address.

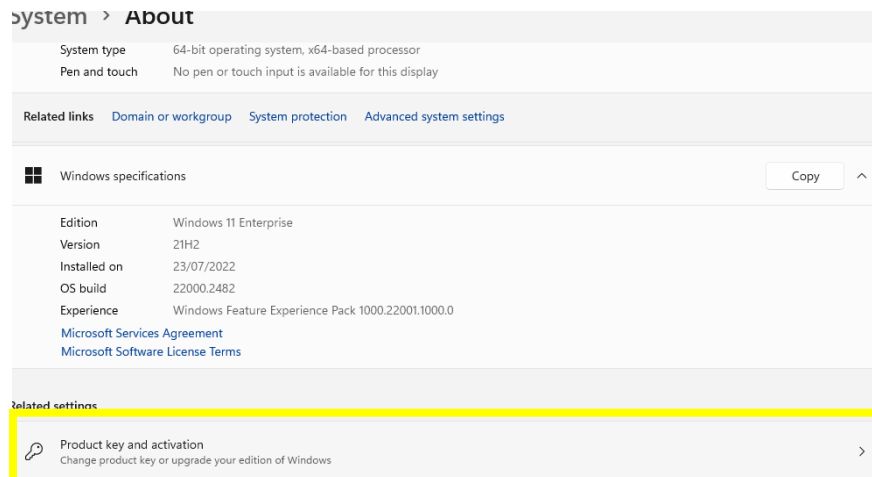
here. Details about all of your orders can always be found under Your Account.' Below this is a blue bar with 'Details (Order Number: 100706463098)'. The next section is 'Access Codes' with a '31 Days Left!' badge and 'Basic Access Guarantee (1 month) - Included'. At the bottom, it says 'Microsoft Windows 10 Education (Multilanguage) - Download - Product Key' and displays a 20-character product key with a 'Get Started' button." data-bbox="118 718 571 895"/>

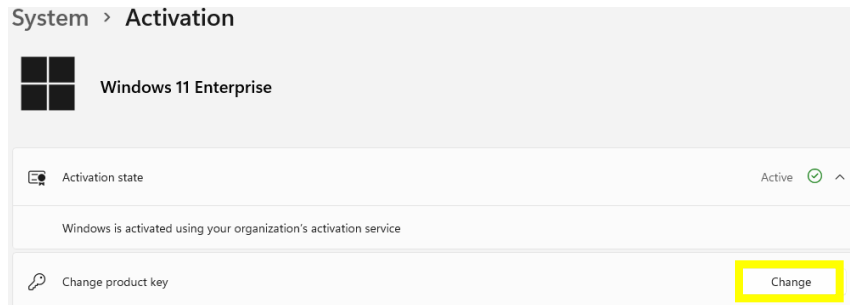
Applying the Windows Education product key

Open “Windows Explorer”, right click *This PC*, and click *Properties*.

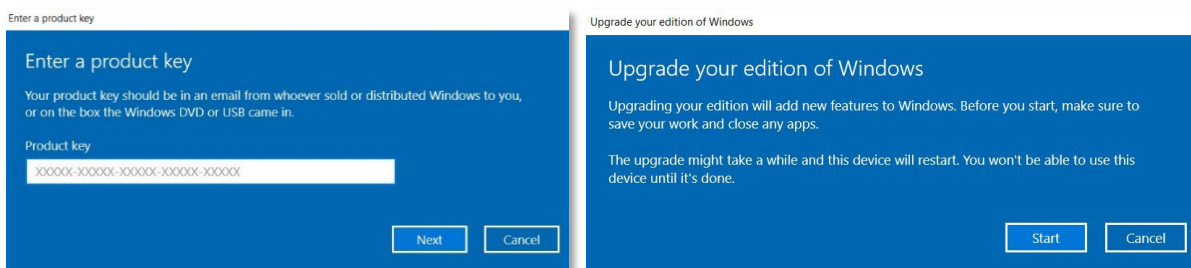


Windows 11: click *Product key* and *activation* then click *Change*.

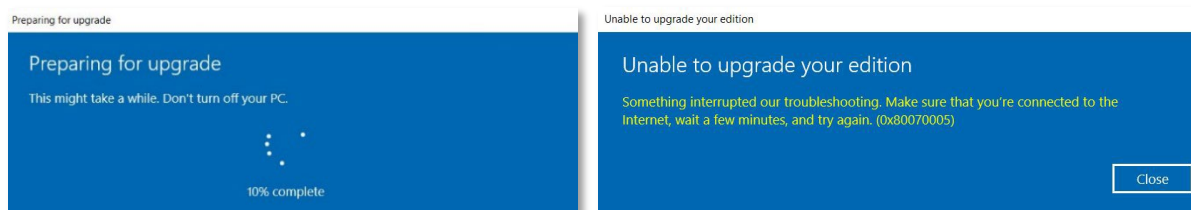




Copy/paste the product key that you received into the *Enter A product Key* box, click *Next* then click *Start*.



Allow the progress screen to prepare the upgrade. You may also be presented with “Unable to upgrade your edition”, which is ok to ignore. Click Close and then restart your device to finish upgrading your license to Windows 11 Education.



Once logged back in, open Windows Explorer, right click *This PC* and select *Properties*. Then confirm under the Windows Edition section that it displays Windows 11 Education.

Finally, open the Workspace ONE Intelligent Hub app and do a Sync to automatically trigger the missing windows applications to install on the device. You may have to do the sync twice to be sure.

For assistance, please do not hesitate to contact the Mater Dei College IT Department.

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