1:1 Program Info
Student and Parent information and introduction to the laptop program
Student Responsibilities

• Each Student will be responsible for:
  • Carrying laptop in hard case at all times
  • Arriving at school with the laptop charged every day
  • Bringing your laptop, case and required electronic work to class each day
  • BACKUPS
Laptop Care

- Carry in hard case at all times
- Do not walk around with laptop open
- Avoid food or drink near laptop
- Clean with soft cloth
- Do not use alcohol based cleaning products
- Do not spray cleaning product directly on laptop – spray the cloth!
Backups

• **Students are wholly responsible for backing up their own work**
• IT Helpdesk or teachers will not do your backups for you
• Helpdesk will be happy to assist you with setting up your backups
• Backups should be run **DAILY**

*How many days worth of work can you afford to lose?*
MacBook Hardware Warranty

**AppleCare Warranty**

What is covered:

• Defects in materials and workmanship when used normally in accordance with Apple’s published guidelines

What is not covered:

• Consumable parts (battery*)
• Cosmetic damage (scratches, dents)
• Damage caused by accident, abuse, misuse or other external cause

* Unless caused by defect in materials or workmanship
Internet Safety

• Never give out personal information
• Never give out passwords
• Never use parents’ credit card online
• Never arrange face-to-face meetings
• Don’t open e-mail attachments if you don’t know who sent it
• Don’t click on banner adds or pop-up ads on websites
• Never send threatening e-mails or messages
Safe Home Use

• Parents should set and enforce rules for home Internet use
• Avoid using laptop as an electronic baby sitter
• Keep computers in common areas (not in bedrooms)
• Time limit on Internet, instant messaging, social networking sites, online gaming, etc.
Administrative Rights

- Students are Administrators of their own laptops
- Students can install applications and make changes
- Students can be made non-administrators at the request of parents on a case by case basis
- If a student makes changes to their machine that impedes or breaks it, the Helpdesk will re-image the laptop
- Again, students are responsible for their own backups
HomeAdmin Account

• A parent Administrator account exists on the laptops
• Username – ‘homeadmin’
• Default password – ‘changeme’
• Allows parents to have the same level of access and control as the student
• If your password does not work, the laptop has either been re-imaged (password will be the default) OR your child has locked you out… Time to ask why!
Help Resources

• The friendly Mater Dei College Helpdesk

• Cyber(smart) website
  • www.cybersmart.gov.au

• Apple website
  • www.apple.com/support